
WatchGuard® Mobile VPN Client with IPSec

Release Notes for WatchGuard Mobile VPN Client with IPSec v11.2

Introduction

WatchGuard® is pleased to release WatchGuard Mobile VPN Client with IPSec v11.2. This version uses the same client configuration (.wgx) files used for prior versions of the client.

As with prior versions, the Mobile VPN with IPSec client includes a personal firewall. While we strongly recommend you use the personal firewall, it is possible to use the client without enabling the firewall feature.

Compatibility

WatchGuard® Mobile VPN Client with IPSec Requirements

- Windows XP 32-bit and 64-bit
- Windows Vista 32-bit and 64-bit
- Windows 7 32-bit and 64-bit

WatchGuard Device OS compatibility

Operating System	Mobile VPN with IPSec Client v11.2 Compatibility
Fireware XTM	v11.x
Fireware	v10.2.x
Firebox X Edge v10.x	v10.2.x
WFS	Not compatible

IMPORTANT

You cannot install the WatchGuard Mobile VPN client software on a computer that already has a non-Microsoft IPSec VPN client or personal firewall installed on it. If you do not remove existing VPN client or personal firewall software before you continue, you may experience instability or loss of data. The personal firewall integrated with the WatchGuard Mobile VPN client software offers a full set of security features to protect your computer against attacks from the Internet or from your (W)LAN.

Before You Start

Before you install this release, make sure that you have:

- A compatible computer
- A compatible Firebox appliance running Fireware XTM, Fireware, or Edge OS
- Documentation for this product is available as part of the most recent online help system for Fireware XTM available at www.watchguard.com/help/documentation

Installation and Upgrade

To upgrade from Mobile VPN with IPsec v10.x or v11.1 to v11.2

1. Copy the WatchGuard_EntryCl_Win_1020_034.exe file to the remote computer on which the existing Mobile VPN Client software is already installed.
2. Double-click the .exe file. This starts the WatchGuard Mobile VPN Installation wizard. Note that the wizard shows the client version as v10.20.
3. Click **Next**. Click **Yes** to update the Mobile VPN software.
4. When the update is done, you are prompted to reboot the computer. You must restart your computer when the installation wizard completes.

To install and configure Mobile VPN with IPsec v11.2

For complete installation and setup instructions, see the updated online help system for your Firebox. To access the updated online help system, go to www.watchguard.com/help/documentation and follow the link to the online help system.

Resolved Issues

- The Mobile VPN client now connects correctly when the authentication method is configured to use certificates. [41464]

Known Issues and Limitations

These are known issues for WatchGuard Mobile VPN with IPsec Client v11.2. Where available, we include a workaround for the issue.

- When you use RADIUS challenge/response authentication, if a user enters an invalid response key, the Mobile VPN with IPsec client prompts the user to try again to enter the response key. [26779]
- If the Pre-shared Key starts or ends with a blank space, IKE Phase 1 negotiations fail. [26698]
- The Mobile VPN client uses an extra unconfigured IP address as its default gateway. This does not usually cause a problem. [22120]

- The Mobile VPN client network adaptor does not correctly disconnect when you disconnect the client. [22121]
- The Mobile VPN client does not support a Phase 2 encryption setting of "None." If the imported .wgx file has an encryption setting of "None," the Mobile VPN client converts it to AES encryption. [22194]
- After you import a read-only client profile, all profiles become read-only and most IPsec settings are not visible. [22203]
- When Mobile VPN client is set to send all traffic through VPN, the VPN connection may be disconnected after 10-15 minutes if the Mobile VPN client is on the same subnet as the VPN gateway and the default gateway on the Mobile VPN client PC is not the VPN gateway. [22211]
- When you uninstall the Mobile VPN client on a Microsoft Vista 64-bit computer, the network adaptor sometimes fails. [27105]

Workaround

If this problem occurs, delete the existing user account. Create a new user account and reinstall the network adaptor drivers using the new account.

- When you uninstall the Mobile VPN with IPsec for Windows Mobile client from the Configurator computer using Add/Remove Programs option in the Configurator, the client software is not always completely uninstalled. [23975]

Workaround

Use the **Control Panel > Add or Remove Programs** option to uninstall the client software.

Technical Assistance

For technical assistance, contact WatchGuard Technical Support by telephone or on the Web at <http://www.watchguard.com/support>. When you contact Technical Support, you must supply your registered Product Serial Number, LiveSecurity key or Partner ID.

	Phone Number
U.S. End Users	877.232.3531
International End Users	206.613.0456
Authorized WatchGuard Resellers	206.521.8375

Issues Resolved in Earlier Releases

For your convenience, this section shows a list of resolved issues from the release notes of all v10.x versions of the Mobile VPN Client with IPsec. For installation information, tech notes, and known issues for each of these releases, download the complete release notes for that specific release.

Mobile VPN Client with IPsec v10.2 Resolved Issues

- The Mobile VPN client now shows all configured remote networks. [27464]

- The Mobile VPN client can now handle up to 100 remote networks. [33147]
- We now support the Intel Pro 3G wireless 3945ABG card. [21951]

Mobile VPN Client with IPsec v10.1 Resolved Issues

- Up to 15 IP addresses for the remote network resources now show correctly after you import a profile. [22942]
- The Mobile VPN client application no longer shows a VPN tunnel as active when it is not. [23920]
- Mobile VPN for IPsec VPN tunnels now build correctly when created for groups of users who use SecurID authentication. [23272]
- The WatchGuard Mobile VPN client can now import .wgx files when installed on Windows Vista (32 and 64 bit) [26756]
- The correct default gateway setting is now applied when you import a .wgx file with an RSA certificate. [26920]
- You can now use blank spaces and the # character in Mobile VPN with IPsec client passwords. [23599]
- When you import a .wgx file, you can now select a file location after you type "C:\". [23600]
- Remote network address entries are no longer duplicated in .wgx files, causing VPN tunnels to fail. [22425]
- You can now import a .wgx file on a computer installed with Windows XP without administrative privileges. [22584 & 22585]
- Phase 2 lifetime size is now correctly supported. [21951]